XML services in CMN/ZMF - Getting started

- [XMLTraining] |
- [ZMF Administrator] |
- [Helpdesk operator] |
- [Release manager] |
- [Operations control] |
- [IT Auditor] |
- [ZMF User]

The XML services available within ChangeMan ZMF allow for all sorts of interfaces to ChangeMan ZMF, like:

- special ChangeMan ZMF customizations.
- automation of repetitive tasks.
- custom reports.

During this training course participants will get a jump-start introduction to these XML services.
Release info**ChangeMan ZMF Compatibility:** Any ChangeMan ZMF release
Z-Course**Topics:**

- Getting started with XML in ChangeMan ZMF:
  - Historical overview of where ChangeMan ZMF's XML services originate from.
  - Basic concepts of XML in general.
  - Anatomy of any XML service in ChangeMan ZMF.
  - Available SERXML-clients to invoke ChangeMan ZMF's XML services.
  - Understanding the available XML service colors in ChangeMan ZMF.
  - Recommended documentation to get started with XML in ChangeMan ZMF.
- Using XMLSERV to perform XML prototyping.
- Functional overview of all available XML services.
- Addressing the challenges (missing features, etc) to use ChangeMan ZMF's XML services successfully.

Audience:

- ChangeMan ZMF Administrators involved in the customization, installation, configuration or optimization of ChangeMan ZMF.
- ChangeMan ZMF Helpdesk operators, Release managers, etc. who wish to simplify day-to-day maintenance of ChangeMan ZMF.
- Users of the current reporting tools provided with ChangeMan ZMF, such as Operations control, IT Auditors, or ZMF Users, who are looking for an alternative method of accessing ChangeMan ZMF.

Duration (hours): 8.00
Z-Course Dependencies**General Prereqs:**

- Even though knowledge of ChangeMan ZMF is a prerequisite for this training session, it does not assume any XML specific prerequisite.
- It is intended to be a complement to available training courses about XML services, offered

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by SERENA Software, though those courses are not a prerequisite.

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