



# XML services in CMN/ZMF - Getting started

- [\[XMLTraining\]](#) |
- [\[ZMF Administrator\]](#) |
- [\[Helpdesk operator\]](#) |
- [\[Release manager\]](#) |
- [\[Operations control\]](#) |
- [\[IT Auditor\]](#) |
- [\[ZMF User\]](#)

The XML services available within ChangeMan ZMF allow for all sorts of interfaces to ChangeMan ZMF, like:

- special ChangeMan ZMF customizations.
- automation of repetitive tasks.
- custom reports.

During this training course participants will get a jump-start introduction to these XML services.

Release info**ChangeMan ZMF Compatibility:** Any ChangeMan ZMF release

Z-Course**Topics:**

- Getting started with XML in ChangeMan ZMF:
  - Historical overview of where ChangeMan ZMF's XML services originate from.
  - Basic concepts of XML in general.
  - Anatomy of any XML service in ChangeMan ZMF.
  - Available SERXML-clients to invoke ChangeMan ZMF's XML services.
  - Understanding the available XML service colors in ChangeMan ZMF.
  - Recommended documentation to get started with XML in ChangeMan ZMF.
- Using XMLSERV to perform XML prototyping.
- Functional overview of all available XML services.
- Addressing the challenges (missing features, etc) to use ChangeMan ZMF's XML services successfully.

### Audience:

- [ChangeMan ZMF Administrators](#) involved in the customization, installation, configuration or optimization of ChangeMan ZMF.
- [ChangeMan ZMF Helpdesk operators](#), [Release managers](#), etc. who wish to simplify day-to-day maintenance of ChangeMan ZMF.
- Users of the current reporting tools provided with ChangeMan ZMF, such as [Operations control](#), [IT Auditors](#), or [ZMF Users](#), who are looking for an alternative method of accessing ChangeMan ZMF.

**Duration (hours):** 8.00

Z-Course Dependencies**General Prereqs:**

- Even though knowledge of ChangeMan ZMF is a prerequisite for this training session, it does not assume any XML specific prerequisite.
- It is intended to be a complement to available training courses about XML services, offered



by SERENA Software, though those courses are not a prerequisite.

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<http://dr.chgman.com/z-university/xml-training/xml-intro>