Using ChangeMan ZMF - Operations control

- [UserTraining] |
- [ZMF Administrator]
- [Helpdesk operator] |
- [Release manager]
- [Operations control] |
- [Z-Univ Subscribers] |
- [Z-University Roadmap]
- [1.2-Westmalle]

Introduction to functions and uses of ChangeMan ZMF specific to deploying the content of change packages (created by ChangeMan ZMF Users) in pre-production (test, QA, ...) and/or production areas.

This course is recommended for anybody authorized to initiate and monitor these deployment features of ChangeMan ZMF, typically <u>Operations control</u> and/or <u>Release managers</u>.

Release infoRelease date: Mon, 07/10/2013

ChangeMan ZMF Compatibility: Any ChangeMan ZMF release

Z-Course**Topics**:

- Navigating the relevant ISPF panels in ChangeMan ZMF (Query Package, Promote and Approve).
- Typical problems during promote or install
 - Package not ready for further processing
 - DB2 binds problems
 - Space/directory problems
- How to restart failed installation jobs
- How to handle unexpected returncodes in CMN* pgms
- How to use ChangeMan ZMF to investigate prod abends
- Suggestions for Operations control and/or Release managers,

Audience:

- Users who review development work and approve changes of ChangeMan ZMF Users such as:
 - Release managers,
 - Operations control,
 - Project leaders, development managers, etc.
- <u>ChangeMan ZMF Helpdesk operators</u> providing first line helpdesk support for ChangeMan ZMF.
- <u>ChangeMan ZMF Administrators</u> involved in the customization, installation, configuration or optimization of ChangeMan ZMF.

Duration (hours): 2.00

Z-Course Dependencies General Prereqs:

- Knowledge of TSO/MVS and ISPF.
- Knowledge of software development and software change migration.

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Depends on: ChangeMan ZMF Xnode members + jobflow

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