Using ChangeMan ZMF - Operations control

- [UserTraining] |
- [ZMF Administrator] |
- [Helpdesk operator] |
- [Release manager] |
- [Operations control] |
- [Z-Univ Subscribers] |
- [Z-University Roadmap] |
- [1.2-Westmalle]

Introduction to functions and uses of ChangeMan ZMF specific to deploying the content of change packages (created by ChangeMan ZMF Users) in pre-production (test, QA, ...) and/or production areas.

This course is recommended for anybody authorized to initiate and monitor these deployment features of ChangeMan ZMF, typically Operations control and/or Release managers.
Release info**Release date:** Mon, 07/10/2013
ChangeMan ZMF Compatibility: Any ChangeMan ZMF release
Z-Course**Topics:**

- Navigating the relevant ISPF panels in ChangeMan ZMF (Query Package, Promote and Approve).
- Typical problems during promote or install
    - Package not ready for further processing
    - DB2 binds problems
    - Space/directory problems
- How to restart failed installation jobs
- How to handle unexpected returncodes in CMN* pgms
- How to use ChangeMan ZMF to investigate prod abends
- Suggestions for Operations control and/or Release managers,

Audience:

- Users who review development work and approve changes of ChangeMan ZMF Users such as:
    - Release managers,
    - Operations control,
    - Project leaders, development managers, etc.
- ChangeMan ZMF Helpdesk operators providing first line helpdesk support for ChangeMan ZMF.
- ChangeMan ZMF Administrators involved in the customization, installation, configuration or optimization of ChangeMan ZMF.

Duration (hours): 2.00
Z-Course Dependencies**General Prereqs:**

- Knowledge of TSO/MVS and ISPF.
- Knowledge of software development and software change migration.

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Depends on: ChangeMan ZMF Xnode members + jobflow

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