ChangeMan ZMF Administration Training

- [AdminTraining] |
- [ZMF Administrator]
- [Helpdesk operator] |
- [Release manager] |
- [IT Auditor]



The ChangeMan ZMF Administration Training is targeted towards anybody interested in learning about ChangeMan ZMF administration functions, i.e.:

- <u>ChangeMan ZMF Administrators</u> involved in the customization, installation, configuration or optimization of ChangeMan ZMF.
- <u>ChangeMan ZMF Helpdesk operators</u> assuming they are authorized / responsible also for performing application administration also.
- Release managers who want to learn about how ChangeMan ZMF can help them implementing (and enforcing) their release management procedures.
- <u>IT Auditors</u> who want to increase their understanding of ChangeMan ZMF's functions and processes.
- Users such as Operations control, project leaders, development managers, interested in learning more about ChangeMan ZMF and its key concepts.

The available courses are organized in such a way that it's possible to select those courses that best fit the needs of each individual student. As an example, a <u>release manager</u> will most likely be interested in learning about all sorts of ChangeMan ZMF features related to configuring promotion and/or production areas to be managed by ChangeMan ZMF, but probably doesn't really want to know about (e.g.) all sorts of ChangeMan ZMF housekeeping activities (which is typically something only a <u>ChangeMan ZMF Administrator</u> needs to know about).

For more details about any of the available courses, checkout the list of training courses below.

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