Z-Files

- [Z-Factory] |
- [ZMF Administrator] |
- [Helpdesk operator] |
- [Release manager]
- [Operations control] |
- [IT Auditor]
- [ZMF User]



This section contains the **complete set of software** related to the specific solution of any issue described in the $\underline{\text{Z-Issues}}$. This software is fully compliant to what is documented in the $\underline{\text{Z-Clues}}$ also, and includes installation instructions, info about configuration options, etc about the software. For short: the Z-Files section is actually a collection of slick stuff for enhancing ("mashing up") your ChangeMan ZMF implementation dramatically!

In case you wonder where all those solutions originate from (in other words: if you wonder if you should really consider all of these solutions), make sure to also checkout these related sections:

- the <u>Z-Issues</u>, containing all sorts of information about commonly known issues in ChangeMan ZMF (mostly enhancement requests, sometimes problem tickets).
- the <u>Z-Clues</u>, which is the **documentation** about how a possible solution of the specific Z-Issue might look like. It actually contains the details about the customization that we ever implemented at a ChangeMan ZMF customer before. So with Z-Clues you learn how you can build the customization yourself (which we know/assure solved the issue already at another ChangeMan ZMF customer).

For each solution, you will find things like:

- The location where you can **download** the solution.
- **Installation instructions** to implement the solution.
- Other solutions that might be a **prerequisite** or a **post requisite** for a solution.

To access any of the Z-Files, follow the link(s) from the related Z-Issues and/or Z-Clues (typically near the end of them).

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