## **Z-Clues**

- [Z-Factory]
- [ZMF Administrator] |
- [Helpdesk operator] |
- [Release manager]
- [Operations control] |
- [IT Auditor]
- [ZMF User]



This section contains information about a possible solution for each of the issues mentioned within the <u>Z-Issues</u>. It is the **documentation** about how a possible solution of the specific Z-Issue might look like.

These Z-Clues actually contain the details about the customization that we ever implemented at a ChangeMan ZMF customer before. So with Z-Clues you learn how you can build the customization yourself (which we know/assure solved the issue already at another ChangeMan ZMF customer).

Apart from the Z-Clues, you might also want to consider the <u>Z-Files</u>, which is simply the **complete set of software** related to the specific solution of the issue described in the Z-Issues. This software is fully compliant to what is documented in the Z-Clues also, and includes installation instructions, info about configuration options, etc about the software.

For each solution within the Z-Clues, you will find:

- A description of the solution.
- An **example** to illustrate the solution.

To access any of the Z-Clues, start from the related Z-Issues, which includes (typically near the end of it) a link to its Z-Clue.

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