



# Basic Z-Support services

- [\[Z-Support\]](#) |
- [\[ZMF Administrator\]](#) |
- [\[Helpdesk operator\]](#) |
- [\[Release manager\]](#) |
- [\[Operations control\]](#) |
- [\[IT Auditor\]](#)

Migrating to the various items in the [Z-Factory](#) or the [Z-Wiki](#) isn't about starting your ChangeMan ZMF implementation all over again. Dr.Chgman.com's support team can help you preserve your existing customizations as well as migrating or configuring selected items in the [Z-Factory](#) or the [Z-Wiki](#) from one release of ChangeMan ZMF to another release. That way you can take advantage of the elegance and efficiency of these items. Our expert support team is here to help you make the most of ChangeMan ZMF and Dr.Chgman.com.

Some of the service advantages you'll receive with our **Basic Z-Support Service** are:

- Telephone and online support during standard business hours.
- Access to the Dr.Chgman.com support site to track your support requests.
- Support from a qualified Dr.Chgman.com support engineer.
- Continuous effort during support hours for severity 1 issues.

Please [contact us](#) to subscribe for Basic Z-Support Services, or if you'd like to discuss your requirements in more detail.

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