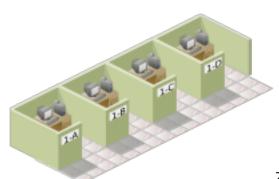
Z-Assist

- [Z-Assist] |
- [ZMF Administrator] |
- [Helpdesk operator] |
- [Release manager] |
- [Operations control] |
- [IT Auditor]
- [ZMF User]



Z-Assist provides **On Demand** assistance from experienced

ChangeMan ZMF consultants about either:

- Z-Reports On Demand, using AbitMORE SCM Reporting (=ASR) for producing them.
- Z-Apps On Demand, using AbitMORE SCM Commander (=ASC) for producing them.

Using ASR and ASC for these Z-Assist services has a ton of benefits, such as:

- **Speed** to get something done using ASR or ASC (a matter of seconds or minutes, instead of usually hours ...if not days ... or even weeks/months).
- **Flexibility** (agility?) of what can be done with ASR or ASC. This typically relates to all sorts (dozens, hundreds?) of variations that exist when it comes to using ChangeMan ZMF's XML services.
- **Quality** of any work completed using ASR or ASC: when we say "done", we just mean "done" ... trust us.
- **Know-how** included in ASR or ASC: we've been using ChangeMan ZMF's XML services for about a decade now (we were one of the very first adopters of XML services, starting with a background then of using CMNAPI, CMNAPI2 and RPCs already for over a decade also). So we've done it, we've been there, we've seen it before.

For short, the key (and secret?) to our success with Z-Assist services, is our speed and flexibility with which we can deliver quality and know-how. Keep this in mind if you're looking for something in ChangeMan ZMF that is right, fast and cheap ...

Checkout the links below for more details on any of these Z-Assist services. If you're interested in learning what it takes to take advantage of any of them, please <u>contact us</u>.

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