# ChangeMan ZMF Helpdesk operators

- [ZMF Audience] |
- [Helpdesk operator]

People at a ChangeMan ZMF helpdesk are the ones responsible for keeping an operational ChangeMan ZMF implementation up and running (not to be confused with the ChangeMan ZMF administrators or those who apply maintenance and enhancements to an existing ChangeMan ZMF implementation). They handle all sorts of support calls, and perform routine maintenance in ChangeMan ZMF, such as application administration.
Getting started**Website areas:** Z-Factory
Z-Wiki
Z-Consults
Z-University
**Taxonomy terms:** Z-Factory category = Cmn2Go
Z-Factory category = Z-Reports
Z-Factory category = Z-Apps
Z-Factory category = Console
Z-Factory category = CmnAdmin
Z-Factory category = TuneUps
Z-Factory category = Plugins
Audience = ChangeMan ZMF Helpdesk Operator
Audience = ChangeMan ZMF User
**Recommended webpages:** AbitMORE SCM Reporting - ChangeMan ZMF Helpdesk
AbitMORE SCM Reporting - ChangeMan ZMF Performance Tuning
AbitMORE SCM Reporting - ChangeMan ZMF Service Level Measurement
AbitMORE SCM Commander - ChangeMan ZMF Helpdesk

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http://dr.chgman.com/guided-tour/helpdesk-operator



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